



A SMART Service Agreement keeps your family safe from unexpected major repair costs.



ADDITIONAL BENEFITS:

Car Rental Reimbursement - If Your vehicle is required to be in a repair facility overnight for covered repairs, then we will reimburse you for car rental costs incurred up to 3 days at \$25 per day while your vehicle is being repaired.

Towing Assistance - When towing is necessary, Your vehicle will be towed to the closest licensed service facility or to any other location requested (up to 15 miles).

Flat Tire Assistance - Service consists of the removal of the flat tire and its replacement with Your good spare tire.

Fuel, Oil, Fluid & Water Delivery Service - An emergency supply of three (3) gallons of fuel, oil, fluid and water will be delivered if You are in immediate need. You must pay for the fuel or other fluid when it is delivered.

Lock-out Assistance - If Your keys are locked inside the vehicle, assistance will be provided to gain entry into the vehicle.

Battery Assistance - If battery failure occurs, a jump start will be provided to start Your vehicle.



To File A Claim:

Visit www.dealerloyaltyprotection.com

or

Call: 844-241-5518

Email: claims@dealerloyaltyprotection.com

DISCLAIMER: THIS BROCHURE IS NOT A CONTRACT. READ YOUR ACTUAL CONTRACT AGREEMENT AS ITS TERMS, CONDITIONS, EXCLUSIONS AND LIMITATIONS DICTATE YOUR COVERAGE.



PO Box 457
Mahwah, NJ 07430
888-361-9611
dealerloyaltyprotection.com

DLP SMART SERVICE AGREEMENT

BE PROACTIVE ABOUT FUTURE BREAKDOWN COSTS WITH A DLP SMART Service Agreement

FREQUENTLY ASKED QUESTIONS:

Q: WHEN DOES MY COVERAGE START?

A: For used vehicles, coverage begins Day One, Mile One, meaning you are fully protected against covered repair costs the day you purchase your vehicle.

Q: WHERE CAN I TAKE MY VEHICLE FOR REPAIRS?

A: Repairs can be made at any licensed and reputable service facility.

Q: HOW DO I FILE A CLAIM FOR A COVERED REPAIR?

A: Take your vehicle to the repair facility of your choice or utilize your plan's towing benefit. Instruct the facility to contact us and we'll authorize and pay for the covered repair directly. You only pay your deductible and any costs not directly covered by your plan.



With DLP's SMART Service Agreement your vehicle will have coverage for the most common mechanical failures.

EASY TO USE COVERAGE WITH FIRST CLASS CUSTOMER SERVICE!

- **ACCEPTED ANYWHERE**
DLP protection plans are accepted by all licensed repair facilities nationwide.
- **DIRECT REPAIR PAYMENT**
DLP pays the repair shop directly for your auto repairs, including all parts and labor.
- **INCREASED RETAIL VALUE**
If you sell your vehicle, any remaining coverage can be transferred to the new owner, allowing you the possibility of higher resale value.

Your Coverage Includes:

Engine Group – All internal lubricated parts; engine block; engine head(s); exhaust manifold; expansion plugs; intake manifold; mounts; oil pan; super/turbocharger; timing belt or chain; valve cover(s).

Transmission Group - All internal lubricated parts within the transmission and transfer case; cooler lines (metal); mounts; throttle valve cable; torque converter; transmission and transfer case housings; vacuum modulator.

Drive Axles - Drive shaft; ring and pinion gears; pinion bearings; side carrier bearings; carrier assembly; thrust washers; axle and axle bearings; wheel bearings; front hub locking assemblies; Universal and CV joints, shafts and bearings.

Cooling: Water pump.

Electrical: Alternator and starter.

Hybrid Electric Vehicles Package - electric motor; power controller; hybrid transaxle; electronic transmission; inverter; generator(s); and electronic display monitor. Batteries are not covered.

Air Conditioning Group - Accumulator; blower motor; compressor; bearings, clutch, internal parts and pulley; condenser; evaporator; receiver/dryer; compressor housing; and refrigerant.

*MANDATORY SURCHARGES:

If you have a vehicle with the below engine type, or equipped with the below, a mandatory surcharge will be applied to coverage:

- DUAL REAR WHEELS
- DIESEL
- HYBRID ELECTRIC
- TURBO/SUPERCHARGER
- 1 Ton TRUCK
- 4WD/AWD



DLP is a national provider of protection products and has 1st Class customer & claims service.